

*The General Tarleton Access Statement*

At The General Tarleton we welcome people with disabilities and have developed this Access Statement to address issues that disabled people face.

The staff are always willing to help with any particular need a customer might have. Please do not hesitate to ask for help or assistance when with us. We are always happy to help.

The car park is flat and there is easy access to the bar and reception area with no steps. Drivers can drop disabled guests off as near to the reception door as possible. From the reception area there is one small step leading to the courtyard; we have a portable ramp guests confined to a wheelchair can use. We recommend that guests in wheelchairs use this entrance as the bar entrance is a little difficult to manoeuvre through.

In the bar the entrance is flat and there is one step up to the bar area. The portable ramp is available for guests in wheelchairs.

The public toilets are not suitable for wheelchair users.

Six of our hotel bedrooms are located on the ground floor and are suitable for less mobile guests, but are difficult for guests in wheelchairs to use due to limited space to manoeuvre the wheelchair.

We ask that anyone wishing to make a booking inform us of any special needs or disabilities that they may have in order for us to try and meet any personal requirements.